



Ref: FOIA Reference 2022/23-662

Date: 6<sup>th</sup> March 2023

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing to acknowledge receipt of your email dated 14<sup>th</sup> February 2023 requesting information under the Freedom of Information Act (2000) regarding Major Trauma

On the same day we contacted you via email as we require clarification on the following:

1. How many patients attended the A&E department (MTC)? Can we clarify what you mean here – Do you mean the whole of the A&E Department or the number of patients who were seen by the “Major Trauma Team”
2. Of the hospital attendances (1), how many of these were classed as ‘Trauma’? – We are assuming the (1) after attendances is referring to Q1’s cohort of patients, please can we clarify that. To answer this question we need to understand what cohort of patients you are meaning here.
3. Of the hospital attendances (1), how many of these were classed as ‘Major Trauma’ (ISS>15)? – We are assuming the (1) after attendances is referring to Q1’s cohort of patients, please can we clarify that. To answer this question we need to understand what cohort of patients you are meaning here. Also can the you clarify what you mean by ISS>15 as this is something Information Services does not recognise
4. Of the hospital attendances (1), how many of these were received via Emergency Ambulance? – We are assuming the (1) after attendances is referring to Q1’s cohort of patients.
5. Of the service users conveyed to the hospital via emergency ambulance (4), how many of these were classed as ‘Trauma’? – We are assuming the (4) after attendances are referring to Q4’s cohort of patients, please can we clarify that.
6. Of the service users conveyed to the hospital via emergency ambulance (4), how many of these were classed as ‘Major Trauma’ (ISS>15)? – We are assuming the (4) after attendances is referring to Q4’s cohort of patients, please can we clarify that. Again Information Services are unsure what (ISS>15) means/relates too.
7. Of the hospital attendances (1), how many were classed as: ‘Major or Significant Haemorrhage’? – We are assuming the (1) after attendances is referring to Q1’s cohort of patients.
8. Of the above calls (1), how many of these were responding to, or involved a: ‘Traumatic Cardiac Arrest’? – Please can we clarify what you mean by “of the above calls”, as if (1) means Q1, that is referring to patients who have attended the trust?

9. Of the above calls (1), how many times was a Major Haemorrhage Protocol (Code Red) activated? – Again please can we clarify what you means by “of the above calls”, as if (1) means Q1, that is referring to patients who have attended the trust?

You replied via email with:

Many thanks for your email, and I have replied as succinctly as possible from your questions below, with clarifications highlighted for ease of response.

- 1. How many patients attended the A&E department (MTC)?** Can we clarify what you mean here – Do you mean the **whole of the A&E Department** or the number of patients who were seen by the “Major Trauma Team”

*This Question is related to the total number of patients seen in the A&E Department.*
- 2. Of the hospital attendances (1), how many of these were classed as ‘Trauma’?** – We are assuming the (1) after attendances is referring to Q1’s cohort of patients, please can we clarify that. To answer this question we need to understand what cohort of patients you are meaning here.

*Yes, the (1) means of all of the total patients seen (Q1), how many were classed as trauma?*
- 3. Of the hospital attendances (1), how many of these were classed as ‘Major Trauma’ (ISS>15)?** – We are assuming the (1) after attendances is referring to Q1’s cohort of patients, please can we clarify that. To answer this question we need to understand what cohort of patients you are meaning here. Also can the you clarify what you mean by ISS>15 as this is something Information Services does not recognise

*Yes, the (1) means of all of the total patients seen (Q1), how many were classed as major trauma?*

*An ISS>15 means an Injury Severity Score of greater than 15, used by the Trauma Audit Research Network (TARN). In lieu of an ISS Score, does the service differentiate between trauma and patients seen by a major trauma team?*
- 4. Of the hospital attendances (1), how many of these were received via Emergency Ambulance?** – We are assuming the (1) after attendances is referring to Q1’s cohort of patients.

*This Question is related to the total number of patients seen in the A&E Department, that were conveyed to hospital via Emergency Ambulance.*
- 5. Of the service users conveyed to the hospital via emergency ambulance (4), how many of these were classed as ‘Trauma’?** – We are assuming the (4) after attendances is referring to Q4’s cohort of patients, please can we clarify that.

*Yes, the (4) means of all of the total patients arriving by ambulance.*
- 6. Of the service users conveyed to the hospital via emergency ambulance (4), how many of these were classed as ‘Major Trauma’ (ISS>15)?** – We are assuming the (4) after attendances is referring to Q4’s cohort of patients, please can we clarify that. Again Information Services are unsure what (ISS>15) means/relates too.

*Yes, the (4) means of all of the total patients arriving by ambulance.*

*An ISS>15 means an Injury Severity Score of greater than 15, used by the Trauma Audit Research Network (TARN). In lieu of an ISS Score, does the service differentiate between trauma and patients seen by a major trauma team?*

7. **Of the hospital attendances (1), how many were classed as: ‘Major or Significant Haemorrhage’?** – We are assuming the (1) after attendances is referring to Q1’s cohort of patients.  
**Yes, the (1) means of all of the total patients seen (Q1).**
8. **Of the above calls (1), how many of these were responding to, or involved a: ‘Traumatic Cardiac Arrest’?** – Please can we clarify what you mean by “of the above calls”, as if (1) means Q1, that is referring to patients who have attended the trust?  
**Yes, the (1) means of all of the total patients seen (Q1), how many were classed as trauma?**
9. **Of the above calls (1), how many times was a Major Haemorrhage Protocol (Code Red) activated?** – Again please can we clarify what you means by “of the above calls”, as if (1) means Q1, that is referring to patients who have attended the trust?  
**Yes, the (1) means of all of the total patients seen (Q1), how many were classed as trauma?**

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Under guidelines from the Information Commissioners Office (ICO) Freedom of Information Act 2000, I would like to request the following information for inclusion in an MSc Dissertation: (Re-) Defining the Frequency of Major Trauma in England.**

**For the time period, 1st April 2021 to the 31st March 2022: Royal Stoke University Hospital (MTC)**

**1. How many patients attended the A&E department (MTC)?**

A1 As per clarification – this relates to the ED department as a whole and is for Royal Stoke attendances only.

For the period April 21 – March 22 – 123,573

**Q2 Of the hospital attendances (1), how many of these were classed as ‘Trauma’?**

A2 Trauma cases for FY2021: 1508

**Q3 Of the hospital attendances (1), how many of these were classed as ‘Major Trauma’ (ISS>15)?**

A3 Trauma cases with ISS>15 for FY2021: 743

**Q4 Of the hospital attendances (1), how many of these were received via Emergency Ambulance?**

A4 Out of the 123,573, 54,127 patients arrived via a land ambulance or air ambulance.

**Q5 Of the service users conveyed to the hospital via emergency ambulance (4), how many of these were classed as 'Trauma'?**

A5 Trauma cases by Ambulance for FY2021: 909

**Q6 Of the service users conveyed to the hospital via emergency ambulance (4), how many of these were classed as 'Major Trauma' (ISS>15)?**

A6 Trauma cases by Ambulance with ISS>15 for FY2021: 386

**Q7 Of the hospital attendances (1), how many were classed as: 'Major or Significant Haemorrhage'?**

A7 I can neither confirm nor deny whether the information you have requested is held by the Trust in its entirety. This is because the information requested in this question 4 is not held centrally, but may be recorded in individual health records. In order to confirm whether this information is held we would therefore have to individually access all individual health records within the Trust and extract the information where it is present. We therefore estimate that complying with your request is exempt under section 12 of the FOI Act: *cost of compliance is excessive*. The section 12 exemption applies when it is estimated a request will take in excess of 18 hours to complete. We estimate that accessing and reviewing all individual health records and then extracting relevant information would take longer than the 18 hours allowed for. In addition to the section 12 exemption the Trust is also applying section 14 (1) exemption: *oppressive burden on the authority*

Under section 16 of the FOI Act we are required to provide requestors with advice and assistance where possible. We would therefore like to advise you that your request is shortened to just the questions that we are able to comply within the 18 hour time frame. In order to avoid delay to your response we have provided this above.

**Q8 Of the above calls (1), how many of these were responding to, or involved a: 'Traumatic Cardiac Arrest'?**

A8 I can neither confirm nor deny whether the information you have requested is held by the Trust in its entirety. This is because the information requested in this question 4 is not held centrally, but may be recorded in individual health records. In order to confirm whether this information is held we would therefore have to individually access all individual health records within the Trust and extract the information where it is present. We therefore estimate that complying with your request is exempt under section 12 of the FOI Act: *cost of compliance is excessive*. The section 12 exemption applies when it is estimated a request will take in excess of 18 hours to complete. We estimate that accessing and reviewing all individual health records and then extracting relevant information would take longer than the 18 hours allowed for. In addition to the section 12 exemption the Trust is also applying section 14 (1) exemption: *oppressive burden on the authority*

Under section 16 of the FOI Act we are required to provide requestors with advice and assistance where possible. We would therefore like to advise you that your request is shortened to just the questions that we are able to comply within the 18 hour time frame. In order to avoid delay to your response we have provided this above.

**Q9 Of the above calls (1), how many times was a Major Haemorrhage Protocol (Code Red) activated?**

A9 I can neither confirm nor deny whether the information you have requested is held by the Trust in its entirety. This is because the information requested in this question 4 is not held centrally, but may be recorded in individual health records. In order to confirm whether this information is held we would therefore have to individually access all individual health records within the Trust and extract the information where it is present. We therefore estimate that complying with your request is exempt under section 12 of the FOI Act: *cost of compliance is excessive*. The section 12 exemption applies when it is estimated a request will take in excess of 18 hours to complete. We estimate that accessing and reviewing all individual health records and then extracting relevant information would take longer than the 18 hours allowed for. In addition to the section 12 exemption the Trust is also applying section 14 (1) exemption: *oppressive burden on the authority*

Under section 16 of the FOI Act we are required to provide requestors with advice and assistance where possible. We would therefore like to advise you that your request is shortened to just the questions that we are able to comply within the 18 hour time frame. In order to avoid delay to your response we have provided this above.

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



**Rachel Montinaro**  
Data Security and Protection Manager - Records