

Ref: FOIA Reference 2021/22-387

Royal Stoke University Hospital

Data, Security and Protection Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Date: 19th November 2021

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 2nd November 2021 requesting information under the Freedom of Information Act (2000) regarding delayed transfer of care days.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 For each month in 2021 for which data is held, please state the number of 'delayed days' in acute care that month due to delayed transfers of care

Delayed Days Per Month 2021				
	Royal	County		
	Stoke	Hospital	Total	
January	447	161	608	
February	603	159	762	
March	603	162	765	
April	456	82	538	
Мау	426	88	514	
June	528	78	606	
July	613	94	707	
August	851	206	1,057	
September	1,279	337	1,616	
October	887	250	1,137	

A1 See below:

- Q2 Please provide any breakdown the Trust holds of the question 1 data by reason for the delay (e.g. awaiting care package in own home, patient or family choice etc)
- A2 We are unable to provide the information you require in the requested format as to release this data could lead to the identification of the person(s) involved due to the low numbers involved, and would breach the Trusts obligations under Data Protection Act 2018. Accordingly, this aspect of your request is exempt from disclosure under the terms of Section 40(2) of the FOI Act. *Personal information.* However as the Trust is committed to openness and transparency we can band the numbers as being <5







This exemption is an absolute exemption and therefore no consideration of the public interest test is needed. See below:

Reason for the Delay Per Month 2021 (Table 1)								
	A - Assessment		B – Public		C – Awaiting		D –	
			Funding		Non-Acute Bed		Residential/Nursing Home Placement	
	Royal Stoke	County Hospital	Royal Stoke	County Hospital	Royal Stoke	County Hospital	Royal Stoke	County Hospital
January	8	0	9	<5	288	149	10	0
February	18	0	14	<5	402	128	26	<5
March	13	0	7	<5	337	134	25	0
April	18	0	12	0	206	56	9	<5
May	8	0	5	<5	237	69	6	0
June	24	0	6	<5	221	47	9	<5
July	21	0	7	<5	252	51	37	0
August	12	<5	10	0	392	137	21	0
September	24	<5	12	<5	645	201	20	<5
October	7	0	21	<5	283	91	6	0

Reason for the Delay Per Month	(Table 2)
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Reason for the Delay Fer Month (Table 2)								
	E – Care Package		F – Equipment		G – Patient/Family		I - Housing	
			and Adaptations		Choice			
	Royal	County	Royal	County	Royal	County	Royal	County
	Stoke	Hospital	Stoke	Hospital	Stoke	Hospital	Stoke	Hospital
January	52	<5	44	7	32	<5	<5	0
February	61	<5	41	18	40	<5	<5	0
March	74	<5	82	7	54	15	11	0
April	80	<5	64	12	67	9	0	0
May	50	<5	37	6	70	6	13	0
June	113	14	54	5	87	6	14	0
July	154	18	46	11	92	10	<5	0
August	235	44	37	16	134	8	10	0
September	360	95	71	22	142	17	<5	0
October	348	128	103	20	119	8	0	0

- Q3 For each month in 2021 for which data is held, please state the number of 'delayed days' in non-acute care that month due to delayed transfers of care
- A3 UHNM is an Acute Trust, therefore this question is not applicable
- Q4 Please provide any breakdown the Trust holds of the question 3 data by reason for the delay (e.g. awaiting care package in own home, patient or family choice etc)
- A4 As answer 3
- Q5 For each month in 2021 for which data is held, please state the number of 'DTOC beds' in acute care that month







- A5 The Trust does not have specific 'DTOC beds', therefore we are unable to give the number of beds. It is to be noted 'DTOC' means delayed transfer of care and the metrics that are associated to this are the number of days the delay has occurred for and the number of beds been taken up due to delays in transfer of care.
- Q6 For each month in 2021 for which data is held, please state the number of 'DTOC beds' in non-acute care that month

This FOI request is based on the data that the Trust holds. I am aware that national reporting of delayed transfer's statistics remains suspended during the pandemic, but it is possible that Trusts have maintained or resumed internal monitoring. Section 12 of the Freedom of Information Act does not require public bodies to complete a request up to the cost limit. This request does not ask the Trust to do so. It asks for information based on what data is held. If data is not held for a particular question, or particular months, please mark those months or questions as 'information not held' and provide information for the other months/questions. Blanket applications of the section 12 exemption are liable to appeal.

A6 As answer 3

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <u>http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx</u>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.







The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via <u>www.ico.org.uk</u>.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,

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Jean Lehnert Data, Security & Protection Manager



