



Ref: FOIA Reference 2022/23-744

Date: 25th April 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 27th March 2023 requesting information under the Freedom of Information Act (2000) regarding medical devices.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 This request relates specifically to the training (if any) that the Trust provides to its clinical staff, for example nurses, in how to correctly use medical devices.

Medical Device = A medical device is any device intended to be used for medical purposes. For the purposes of this query, examples such as Anaesthetic machine, patient monitor, Infusion device, ECG Machine, defibrillator, thermometers, etc.

1. Do employees at the Trust undertake clinical end user training for medical devices?

A1 Yes for the medical devices they use within their area

Q2 Which departments or employee titles are required to undertake medical device end user training?

A2 All departments/wards that use medical devices. Staff trained are:

Staff nurse
Sister
Allied Health professional
Registered practitioners
Health care support workers

Q3 How is the training provided?

- **Online/E-learning**
- **In person**
- **Combination of online & in person**
- **Other (please state)**

A3 See below:

Face to face
Online
Combination of online & in person

Q4 Who provides/ produces the training?

- **Manufacturer**
- **Someone directly employed by the Trust (please provide job title)**
- **A third party (please provide the name of the provider)**
- **Other (please state)**

A4 See below:

- Manufacturer Training team
- Medical device trainer
- Super user/cascade trainers
- Education Nurses
- Quality Nurses
- Specialist nurse /Dr /AHP

Q5 What types of medical devices are subject to such end user training?

A5 See below:

- Infusion devices
- Oxygen and suction
- Tympanics
- Monitors
- New devices
- Any device used on a patient /monitoring

Q6 If the training is online/e-learning, what Learning Management System (LMS) does the Trust use for employee training? Examples: Moodle, Totara, Mindflash, Google Classroom

A6 Electronic staff record: Not all medical devices on line training are available on the system. Online medical device training is also provided to Trust staff externally with links to manufacturers training, this is not linked to Electronic staff record:

Q7 If you do use Learning Management Software, does it enable managers to see whether their staff are up to date with training?

A7 Training that is recorded as a class or on line training on the Electronic staff record will allow managers and staff to see their competence, however not all training & records link directly to ESR .The system relies on managers and trainers manually inputting the compliance of staff and classes being available on the system. Medical device trainers do record all the training they provide on the staff electronic system

Q8 Is annual recertification of competence managed manually, or does your Learning Management System automatically send reminders and allocate the appropriate courses to users?

A8 Manually managed, Managers update the compliance /competence of their staff on a Trust database. Each ward /Dept. has their own matrix within the database which has all the documented medical devices they use within there are. The training matrices are updated a minimum of annually by managers and it allows them to monitor their Teams compliance and education requirements with medical devices they use. Medical Device trainers monitor Trust compliance and support with training. The Matrix system and the electronic staff record do not link together, the electronic staff record do not send reminders to staff to update their training

Q9 How much funding has the Trust allocated to e-Learning in the past year?

A9 e-Learning was purchased by UHNM Charity therefore no cost to us, in addition we didn't budget anything for eLearning last year

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records