



Ref: FOIA Reference 2022/23-536

Date: 18<sup>th</sup> January 2023

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing to acknowledge receipt of your email dated 20th December 2022 requesting information under the Freedom of Information Act (2000) regarding hospital data.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Across the UK, [REDACTED] has over 100 retail outlets in hospitals – and we are currently working hard to improve our offering in these sites, and develop new outlets where applicable. The end goal is to tailor the offering in each of our hospital stores to suit the requirements of the prospective customer and optimise their shopping experience.**

**As a first step to accomplishing this, we are looking to collect a pool of data that will allows us to compare individual hospitals and build a picture of the retail setup we should look to be offering in different locations. So far, we have been able to use a combination of the KH03 and Peer Finder Tool to see Bed Availability & Occupancy, Number of Patients, Attendance, FTE Staff, % of Student Staff, etc at a Trust level.**

**However, the same information does not appear to be available at an individual hospital level.**

**As an overview, rather than at Trust level, we would like to see data for the FTE Staff, % of Student Staff, Patients & Attendances and Bed Numbers & Occupancy at an individual hospital level. Back in June, per the attached, we were advised to contact Individual Trusts directly because NHS Digital could not provide an answer to our Freedom of Information request, and we have already had a strong response from NHS Trusts during our first two rounds of FOI requests – we are now rolling out a third.**

**Can you please complete the attached template for all hospitals within University Hospitals of North Midlands NHS Trust, populating the yellow cells.**

**Please use 1 template per hospital within the trust – it is important we see the information broken down by hospital site.**

A1 See attached spread sheets

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,





**University Hospitals  
of North Midlands**  
NHS Trust

Leah Carlisle  
**Head of Data, Security & Protection/ Data Protection Officer**

