



Ref: FOIA Reference 2022/23-741

Date: 18th April 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 23rd March 2023 sent to our communications team requesting information under the Freedom of Information Act (2000) regarding service and maintenance contract

NOTE, all FOI requests should be sent to FOI@uhnm.nhs.uk

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Please can you provide the following service and maintenance contract information with regards to the organisation's Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call (Care Communications). Can this be sent over via email once available:

1. Contract Description: Please provide me with a brief description of the overall service provided under this contract.

A1 Refer to the attached spread sheet

Q2 Contract Type: Comprehensive, Semi Comprehensive including call outs, Basic Service Only.

A2 As answer 1

Q3 Existing Supplier: If there is more than one supplier, please split each contract up individually.

A3 As answer 1

Q4 Annual Average Spend: The annual average spends for this contract and please provide the average spend over the past 3 years for each provider

A4 As answer 1

- Q5** Hardware Brand: The primary hardware brand of the organisation's Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call (Care Communications).
- A5 As answer 1
- Q6** Number of sites with the above-mentioned solutions.
- A6 As answer 1
- Q7** Contract Duration: please include any extension periods.
- A7 As answer 1
- Q8** Contract Expiry Date: Please provide me with the day/month/year.
- A8 As answer 1
- Q9** Contract Review Date: Please provide me with the day/month/year.
- A9 As answer 1
- Q10** Go to Market: How where these services procured, please provide me with either the tender notice or the framework reference number. Please specify if procured through other routes.
- A10 As answer 1
- Q11** Contact Detail: Of the person from with the organisation responsible for each contract with details including full name, job title, direct contact number and direct email address.
- A11 As answer 1
- Q12** If the service support area has more than one provider for Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call.(Care Communications).
- A12 As answer 1
- Q13** Maintenance then can you please split each contract up individually for each provider?
- A13 As answer 1
- Q14** If the contract is a managed by an outside Facility Management Company, please can you provide all the relevant details with including the contact details of the responsible person from the FM (Facilities Management) Company. (This request includes both DDI number and Mobile Number)

A14 As answer 1

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,





University Hospitals
of North Midlands
NHS Trust

Rachel Montinaro

Data Security and Protection Manager - Records

