



**University Hospitals
of North Midlands**
NHS Trust

Royal Stoke University Hospital

Quality, Safety and Compliance Department

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Stoke-on-Trent
Staffordshire
ST4 6QG

Ref: FOIA Reference 2018/19-612

Date: 21st March 2019

Tel: 01782 676474

Email FOI@uhn.nhs.uk

Dear

I am writing in response to your email dated 17th January 2019 (received into our office 18th January) requesting information under the Freedom of Information Act (2000) regarding Digital Dictation.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Do you use Digital Dictation? If yes, could you please answer the following questions?

- **Name of the supplier & product?**
- **What procurement method (if any) was used to obtain this system i.e. what framework?**
- **The contract start date?**
- **The contract end data?**
- **The total contract value?**
- **What is the name and position of the key internal stakeholder for this service?**

A1 Please see below:

• Name of the supplier and product?	Winscribe
• What procurement method (if any) was used to obtain this system i.e. what framework?	Direct award for support and maintenance ongoing since implementation
• The contract start date?	2010
• The contract end data?	March 2020
• The total contract value?	Approx. 25k
• What is the name and position of the key internal stakeholder for this service?	Heidi Poole: Deputy Head of Service Development

Q2 Do you use Speech Recognition? If yes, could you please answer the following questions?



- Name of the supplier & product?
- What procurement method that was used to obtain this system i.e. what framework?
- The contract start date?
- The contract end data?
- What is the name and position of the key internal stakeholder for this service?

A2 Please see below:

Name of the supplier & product?	HSS/Wellbeing and Nuance Dragon voice Recognition
What procurement method that was used to obtain this system i.e. what framework?	PFI contract
The contract start date? 2013	2013
The contract end data? 2044	2044
What is the name and position of the key internal stakeholder for this service?	David Winter: Commercial Development and Contract Performance Manager

Q3 Do you use Outsourced Transcription? If yes, could you please answer the following questions?

- Name of the supplier?
- What procurement method (if any) was used to obtain this system i.e. what framework?
- The contract start date?
- Volume of letters per month?
- What is the name and position of the key internal stakeholder for this service?

A3 Please see below:

Name of the supplier?	Dictate
What procurement method (if any) was used to obtain this system i.e. what framework?	See Q1 Module is part of the support and maintenance contract with Winscribe.
The contract start date?	See Q1 Module is part of the support and maintenance contract with Winscribe.
Volume of letters per month?	500 letters per month in one specific speciality
What is the name and position of the key internal stakeholder for this service	Shale Line: Directorate Manager Specialised Surgery Directorate

Q4 What suppliers do you use for the following health information systems?

- PAS (Patient Administration System)
- EPR (Electronic Patient Record)
- eDMS (Electronic Document Management System)

A4 Please see below;

- PAS and EPR – Medway SystemC
- EDMS - CCube

- Q5 Do you use mobile devices? If yes, could you please answer the following questions?
- What brand devices are used e.g. iOS (iPhone), Android, Windows or BYOD (bring your own device)?

- A5 Please see below:
- Iphone
 - Ipad
 - Surface pros
 - HP laptops

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



University Hospitals
of North Midlands
NHS Trust

L Carlisle

Leah Carlisle
Deputy Head of Quality, Safety & Compliance

