

Royal Stoke University Hospital

Ref: FOIA Reference 2019/20-702

Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 26th March 2020

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 6th March 2020 requesting information under the Freedom of Information Act (2000) regarding electronic system for your pre-operative department

On the same day we contacted you via email as under section 8(1) of the FOI Act, requestors are required to provide a **full name** in order to make a request valid. The Information Commissioner states that a "title and/or first name with surname satisfies the requirement for provision of a real name, as does the use by a female applicant of her maiden name". Therefore, in order to proceed with your request can you please supply us with a valid name?

In addition we also required clarification on what you are referring to as pre-operative department?

On 13th March 2020 you replied via email with your full name. The department/ team that pre-operative assesses patients prior to surgery

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

- Q1 Do you have an electronic system for your pre-operative department?
- A1 Yes
- Q2 If yes, what is the name of the system?
- A2 iPortal
- Q3 Do you have any virtual fracture clinics running currently in the Trust?
- A3 Not applicable
- Q4 If yes, are they paper based or electronically driven?
- A4 As answer 3
- Q5 If they are supported by software, what is the name of the software?
- A5 As answer 3







*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

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Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours.







Jean Lehnert Information Governance Manager



