



Ref: FOIA Reference 2023/24-410

**Royal Stoke University Hospital  
Data, Security and Protection**

Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 11<sup>th</sup> December 2023

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing to acknowledge receipt of your email dated 26th September 2023 requesting information under the Freedom of Information Act (2000) regarding Communications

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 I would like to request information under the Freedom of Information Act**

**Mobile phones**

**Who is your current mobile phone provider?  
How many mobile connections?  
When is the contract up for renewal?  
How long do you contract for (24 or 36 months)?  
The email address of the primary contact for this contract?**

A1 See below:

- Vodafone
- 850 connections
- September 2024
- 24 months
- [Julie.cadman@uhnm.nhs.uk](mailto:Julie.cadman@uhnm.nhs.uk)

**Q2 SIP Trunking**

**Have you implemented SIP?  
If yes, when does the contract expire?  
Who is your SIP provider?  
The email address of the primary contact for this contract?**

A2 Royal Stoke – SIP Provided by NASSTAR part of a managed PFI contract. County – SIP is provided by GAMMA, ongoing contract.

**Q3 Team Licences**

**Which Microsoft 365 Licence do you have e.g. E3, E5 Have you voice enable your Teams Licences?**

**If not, is that something you are considering?**

A3 E1 licences

**Q4 Telephony**

**What is your current telephony system?**

**How many users of the telephony system?**

**When is the contract up for renewal?**

**The email address of the primary contact for this contract?**

A4 See below:  
Royal Stoke

- Cisco
- Approximately 4,500 active IP telephones based on monthly reporting
- PFI Contract
- [cpm@uhnm.nhs.uk](mailto:cpm@uhnm.nhs.uk)

County

- Cisco
- 890 users
- Contact ending as all telephone and networking coming in house June 2024
- [Robert.stedall@uhnm.nhs.uk](mailto:Robert.stedall@uhnm.nhs.uk)

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

Yours,



**Rachel Montinaro**  
Data Security and Protection Manager - Records