

Royal Stoke University Hospital

Data, Security and Protection Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Email foi@uhnm.nhs.uk

Ref: FOIA Reference 2020/21-227

Date: 21st October 2020

Dear

I am writing in response to your email dated 11th September 2020 requesting information under the Freedom of Information Act (2000) regarding University Hospital of North Staffordshire NHS Trust emergency department.

On 14th September 2020 we contacted you via email as we required clarification on which Hospital Trust you required information for, we stated:

As of 31st October 2014 University Hospital of North Staffordshire NHS Trust (UHNS) ceased to exist. As of 1st November 2014 Royal Stoke University Hospital and County Hospital (Stafford) became known as University Hospitals of North Midlands NHS Trust (UHNM).

On the same day you replied via email with the following:

"Thank you for coming back to me so quickly, and for clarifying about the change in Trust names. I require information from University Hospitals of North Midlands NHS Trust, in accordance with the questions below".

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

- Q1 I am writing to you under the Freedom of Information Act 2000 to request the following information from University Hospital of North Staffordshire NHS Trust:
 - 1. What proportion of emergency department images (x-ray, CT, MRI) were reported within the four-hour target* in December 2018 and December 2019, categorised by each examination?
 - * Four-hour turnaround time for emergency department patients in line with In line with NHSE's four-hour A&E wait time standard

A1 Please see below:

Modality	Years	Event Date	A&E
Name		time	attender /
			Emergency
CT	2018	Dec	97.0%
	2019	Dec	98.8%
MRI	2018	Dec	83.8%
	2019	Dec	83.9%
Plain Film	2018	Dec	26.1%







	2019	Dec	29.5%
Grand Total			40.5%

Note: Looking at performed events for Emergency & A&E activity – Patient type National code = 05

Viewing what % were reported within 4 hours

% = Emergency & A&E activity Reported within 4 hours / Total Emergency & A&E activity Event count - Events where patient has multiple 'exams' is counted only once

- What proportion of inpatient images (x-ray, CT, MRI) were reported within the 24-hour target**, in December 2018 and December 2019, categorised by each examination.
 - ** 24-hour reporting turnaround time for inpatient images, corresponding with NHS clinical standards for non-urgent inpatients
- A2 Please see below:

Modality Name	Years	Event Date time	In-Patient
СТ	2018	Dec	98.7%
	2019	Dec	98.6%
MRI	2018	Dec	87.9%
	2019	Dec	80.3%
Plain Film	2018	Dec	14.9%
	2019	Dec	19.9%
Grand Total			41.1%

Note: Looking at performed events for In-Patient activity – Patient type National code = 01 Viewing what % were reported within 24 hours

% = In-Patient activity Reported within 24 hours / Total In-Patient activity Event count - Events where patient has multiple 'exams' is counted only once

- Q3 How many radiology examinations (CT, MRI, x-ray) did your organisation conduct in 2018, 2019 and the first six months of 2020. Please can you provide the total number for each examination category for each year?
- A3 Please see below:

Modality	Event Year	Event Vol
Name		
СТ	2018	75341
	2019	79648
	2020	32427
MRI	2018	34740
	2019	37088
	2020	13360







Plain Film	2018	247226
	2019	246854
	2020	89434

Note: Total Event Count for all Patient types (Diagnostic & Treatment) throughout entire Calendar Year and 01/01/2020 – 30/06/2020

Event count - Events where patient has multiple 'exams' is counted only once

- Q4 Did you have a backlog of unreported radiology examinations (CT, MRI, x-ray) in 2018, 2019 and the first six months of 2020? Please can you provide the average number of unreported images for each examination category for each year?
- A4 Please see below:

Event	Backlog	Avg Vol
Modality	Year	Backlog
CT	2018	1148
	2019	1327
	2020	671
MRI	2018	1092
	2019	1523
	2020	813
Plain Film	2018	4259
	2019	7697
	2020	1615

Note: Average number of events in a reporting backlog position.

This average is based on the 'snapshot' volume of events in the reporting backlog list on the last calendar day of each Month during above time period.

(Note: Unfortunately to base this on a daily value would require significant coding time to obtain as we only retain retrospective values for last day of the month = section 12 and 14 exemptions: cost of compliance excessive)

Event count - Events where patient has multiple 'exams' is counted only once

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours.

Jean Lehnert

Data, Security & Protection Manager

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