

Royal Stoke University Hospital

Quality, Safety and Compliance Department

Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Date: 31st October 2019

Ref: FOIA Reference 2019/20-420

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 17th October 2019 requesting information under the Freedom of Information Act (2000) regarding Windows 7.

On the same day we contacted you via email as of 31st October 2014 University Hospital of North Staffordshire NHS Trust (UHNS) ceased to exist. As of 1st November 2014 Royal Stoke University Hospital and County Hospital (Stafford) became known as University Hospitals of North Midlands NHS Trust (UHNM). Prior to this the site now known as County Hospital (Stafford) and managed by UHNM, was known as and managed by Mid Staffordshire Foundation NHS Trust (MSFT), therefore please confirm which Trust you require information for.

You replied via email the following:

"Thank you for your response. I apologise for the lack of clarity in my previous request. I will therefore like to refine my query to encompass University Hospitals of North Midlands NHS Trust (UHNM)."

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I am contacting you to inquire about the use of the Windows 7 operating system within NHS Trusts due to Microsoft's planned end of support for the OS.

I have a couple of questions that I would appreciate a response to:

How many computers within University Hospital of North Staffordshire NHS Trust are currently running the Windows 7 operating system?

A1 I can confirm that the Trust holds information regarding the above but feel this information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust's public website at the following link: (FOI reference 396-1920 October 2019/20)

http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/FOldisclosurelog/Pages/2019 2020.aspx

- Q2 Will all of these computers be updated with a newer operating system before Microsoft ends support of Windows 7 in January 2020?
- A2 This information is not held by UHNM







*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,

Jean Lehnert

Information Governance Manager

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