



Ref: FOIA Reference 2022/23-569

Date: 11th January 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 9th January 2023 requesting information under the Freedom of Information Act (2000) regarding Public Facing NHS Trust Website

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Please could you provide answers to the following questions for University Hospitals of North Midlands?

Public Facing NHS Trust Website

- 1. What CMS/software and version does your public facing NHS Trust website use? (e.g. In-house, Sharepoint, Jadu, Drupal 7)**
- 2. Is your public facing NHS Trust website hosted and supported by a third party IT partner or on-premise? If a third party, when does your current contract expire?**
- 3. When was your public facing NHS Trust website launched?**
- 4. What are your separate budgets for hosting/supporting and development for your public facing NHS Trust website?**
- 5. Which team/department/individual is responsible for maintaining your public facing NHS Trust website?**

A1 See below:

1. Umbraco 7
2. Hosted and supported by third party. Contract expires April 2023
3. The current UHNM website was launched in April 2020
4. Website and Intranet Budget is included in wider communications non-pay budget but for hosting is approx. £3,000 per annum and for supporting/maintenance approx. £3300 per annum.
5. Communications Team

Q2 Digital Accessibility

1. When was your public facing NHS Trust website last audited for accessibility compliance?
2. Which team/department/individual is responsible for maintaining accessibility compliance across your public facing websites?

A2 See below:

1. It hasn't – this is due to take place this Spring
2. Communications Team

Q3 Website Content

1. Do you work with external marketing/communications suppliers to create content for your public facing services?
2. When was the last time you conducted a content audit on your website to remove out-dated content?

A3 See below:

1. Content is created internally by the Communications Team
2. Content is regularly reviewed and updated but whole-scale review took place in 2020 at the launch of the new site

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are

still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records